11-14-2026 iGO November Release Notes

Product release notes for all products can be viewed on the iPipeline ***Customer Portal***. To receive automatic notifications when new release notes are published, log onto the iPipeline Customer Portal, go to *Resources* > *Release Notes* and select the product(s) that you would like to receive notifications for.

iGO: November Release

Release Date: November 14, 2026

Note:

- *Automatic feature* = feature is automatically available with base upgrade
- *Requires Activation* = feature must be turned on / configured (an additional cost may apply)
- *Requires Changes*= feature requires the client to make changes to existing implementation to avoid errors / loss of product performance (see the **Requires Changes** section below for details on any required actions).

FIXES

- **Intermittent HTTP 500 Errors resolved**: Some users intermittently encountered a HTTP 500 error when starting a new iGO case or accessing an existing case. When this occurred, the user was unable to proceed with the application workflow. iGO has been updated to improve how session information is handled when users start or return to a case. The application now safely handles unexpected or unavailable session values that could previously result in a HTTP 500 error.

- **ResendClickWrap call undelivered when Agent is the signer**: An issue was identified in iGO where the Resend option could fail to send a ClickWrap signature email when the agent was the required signer. This could occur when the agent's signature was still pending, preventing the signing link from being resent as expected. iGO has been updated to correctly recognize

when an agent's ClickWrap signature is pending and allow the associated signature email to be resent.