10-13-2026 DocFast 16.0.0 Release Notes

Product release notes for all products can be viewed on the iPipeline ***Customer Portal***. To receive automatic notifications when new release notes are published, log onto the iPipeline Customer Portal, go to *Resources* > *Release Notes* and select the product(s) that you would like to receive notifications for.

DocFast: 16.0.0

Release Date: October 13, 2026

Note:

- *Automatic feature* = feature is automatically available with base upgrade
- *Requires Activation* = feature must be turned on / configured (an additional cost may apply)
- *Requires Changes*= feature requires the client to make changes to existing implementation to avoid errors / loss of product performance (see the **Requires Changes** section below for details on any required actions).

ENHANCEMENTS

Infrastructure Enhancements

Impacts / Availability: No currently available impact.

Overview: Backend enhancements designed to establish the foundation for future delivery monitoring and operational transparency capabilities.

Benefit(s): Enhances the reliability of communication processing and related services. Establishing the foundation for furture delivery visibility and monitoring capabilities.

FIXES

- **Group Policy Notifications Were Not Delivered to Customer**: *(Carriers utilizing Group Policy worfklows)* Fixed an issue where consumer notification emails were not consistently delivered

under certain Group Policy scenarios. This issue has been resolved so consumers now properly receive expected DocFast communications.

- **Supplier Configuration Updates Could Remove Declined Package Settings**: *(Carriers that are currently making supplier configuration changes)* Fixed an issue where updating supplier configuration settings could inadvertently remove configuration values associated with declined package processing. This issue has been resolve to ensure configuration setttings are retained and displayed correctly after updates.
- **Bank Validation Did Not Appear During Payment Validation Processing**: *(Carriers utilizing payment validation workflows)* Fixed an issue where the required bank validation screen was not consistently displayed during the payment validation processing. This issue has been resolved so validation screens are presented correctly when required by the workflow.
- **AlphaTrust Consumer Validation Could Cause Policies to Become Stuck:** *(Carriers using AlphaTrust signature workflows)* Fixed an issue where inconsistent consumer validation processing could cause participant mapping discrepancies and prevent policies from progressing through the signature process. This issue has been resolved to ensure participant information is processed consistently and policies continue through the workflow as expected.