

## 06-06-2026 iGO June Release Notes



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### iGO: June Release

**Release Date:** June 6, 2026

#### **Note:**

- *Automatic feature* = feature is automatically available with base upgrade
- *Requires Activation* = feature must be turned on / configured (an additional cost may apply)
- *Requires Changes* = feature requires the client to make changes to existing implementation to avoid errors / loss of product performance (see the [Requires Changes](#) section below for details on any required actions).

### NEW FEATURES / ENHANCEMENTS

#### **New Chat Portal location can be dragged around screen**

**Impacts / Availability:** This update is ORGANIC for any BGA users utilizing our chat feature to communicate with iPipeline staff for application support.

**Overview:** This chat box will appear on all screens as the user navigates the iGO application. Previously the location was static, in the bottom-right of the screen. It can now be clicked on and dragged anywhere on screen to the user's preference.

**Benefit(s):** Improves the accessibility of the chat support feature.

**Contact:** If interested, please contact your BGA Sales Representative or Customer Success Manager.

## WELiS & iGO Connected Workflow Updates

### Automatically Register New iGO User when using Connected Workflow Capability Admintool - WELiS cases saved to iGO do not get a proper status in admintool

**Impacts / Availability:** Requires Activation of the WELiS & iGO Connected Workflow

**Overview:** Previously a user not yet registered in iGO would be unable to utilize the 'Start in iGO'/'Go to iGO' capability until they've first registered their iGO access. With this update a user can start in WELiS and use the Workflow features and their registration will be created simply by interacting with the 'Start in iGO'/'Go to iGO' feature.

**Benefit(s):** Improves the accessibility of the Connected Workflow to eliminate the need for a user to manually register in iGO before first using the functionality.

**Contact:** If interested, please contact your Sales Representative or Professions Services team member.

## FIXES

- **Admintool - WELiS Connected Workflow cases saved from WELiS to iGO not getting proper status in Admintool:** *(Applies to all using WELiS & iGO Connected Workflow and Admintool)* Previously an Admintool user reviewing iGO cases would see blank status field for cases saved to iGO from WELiS via Connected Workflow functionality. This resolution resolves this gap to ensure appropriate iGO status is reflected in the Admintool view.