

04-18-2026 iGO April Release Notes



Product release notes for all products can be viewed on the iPipeline [Customer Portal](#). To receive automatic notifications when new release notes are published, log onto the iPipeline Customer Portal, go to *Resources > Release Notes* and select the product(s) that you would like to receive notifications for.

iGO: April Release

Release Date: April 18, 2026

Note:

- *Automatic feature* = feature is automatically available with base upgrade
- *Requires Activation* = feature must be turned on / configured (an additional cost may apply)
- *Requires Changes* = feature requires the client to make changes to existing implementation to avoid errors / loss of product performance (see the [Requires Changes](#) section below for details on any required actions).

NEW FEATURES / ENHANCEMENTS

WELiS & iGO Connected Workflow

Impacts / Availability: Requires Activation

Overview: With the WELiS-iGO Connected Workflow, users will have a more dynamic and efficient experience with a reduction in duplicative effort between the two applications. The application for insurance and the illustration will be kept in sync while the agent works on identifying the correct and most appropriate illustration details, while gathering information from the client. Users can also switch between the e-App and Illustration with ease (iGO to WELiS, or WELiS to iGO).

For more details on feature functionality please see ([WELiS & IGO Connected Workflow Release Notes](#)).

Benefit(s): The e-App is initiated without any duplicate data entry in iGO after refining the illustration in WELiS. The calculated illustration PDF is automatically included with the e-App.

The illustration PDF is ready to be signed and submitted to the insurance carrier.

The WELiS case and the iGO case become one. Going forward, updating the case in either iPipeline application (WELiS or iGO), will automatically update the case in the other application.

Contact: If interested, please contact your Sales Representative or Professions Services team member.

FIXES

- **ECC Removal - View Forms on signed applications not showing correct forms package:**
(Applies to all using Remove ECC) Signing role was able to see full forms package instead of the forms specific to their necessary signatures.
- **Client Data missing when using SSO to open cases that are created via iGO Intake**
Service: *(Reported only by specific customers)* The Intake Service was not creating cases the same way vs SSO SAML, leaving out client data and causing submission failures reported by customers.