

UserVoice Enhancements to Agency Integrator for October 18, 2025

Items in this section were submitted and voted on by our User Community (you!) using the UserVoice tool. UserVoice can be accessed by clicking the **Resources** menu and selecting **Enhancement Request**.

Module	Section	Enhancement
Administration	Carrier/Product Attachment	When requesting a new Product or Carrier from Carrier/Product Attachment Administration , the Plan or Product Name will now be included in the email subject line in the request ticket to support. This will be helpful when tracking replies for multiple requests.
Report Builder	Agent Info -License, App Info- Hierarchies	You can now add Agent Create Date as both a Column and a filter Criteria in Agent Info – License and App Info – Hierarchies data groups.

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Applications	Premium Detail	A new tobacco classification, designated as ' Non-Tobacco ,' is now available for selection in the Premium Detail section under Class/Substandard/Case With App for both Approved and Applied cases.

Changes to Agency Integrator for October 18, 2025

Module	Section	Change
Administration	Document Vault Search	<p>Previously, accessing the Document Vault Search with large datasets resulted in significant performance degradation due to the system attempting to retrieve all documents simultaneously.</p> <p>To address this, the search functionality has been enhanced to align with the behavior of the Contact and Application search modules. Specifically:</p> <ul style="list-style-type: none"> • The search will no longer initiate automatically upon entry. • Users must first input search criteria before any query is executed. • Search results are now limited to a maximum of 500 documents per query. • If the result set exceeds this threshold, a prompt will advise users to refine their search criteria for more targeted results.
Applications	Pre-Applications	Previously, when rolling a Pre-application to a Formal application, Alerts would duplicate this is now resolved.