

09-18-2025 - Quote - iSolve Quote Results "What's New" Release



Product release notes for all products can be viewed on the iPipeline [Customer Portal](#). To receive automatic notifications when new release notes are published, log onto the iPipeline Customer Portal, go to *Resources > Release Notes* and select the product(s) that you would like to receive notifications for.

iSolve: September 2025 Release

Release Date: September 18, 2025

Note:

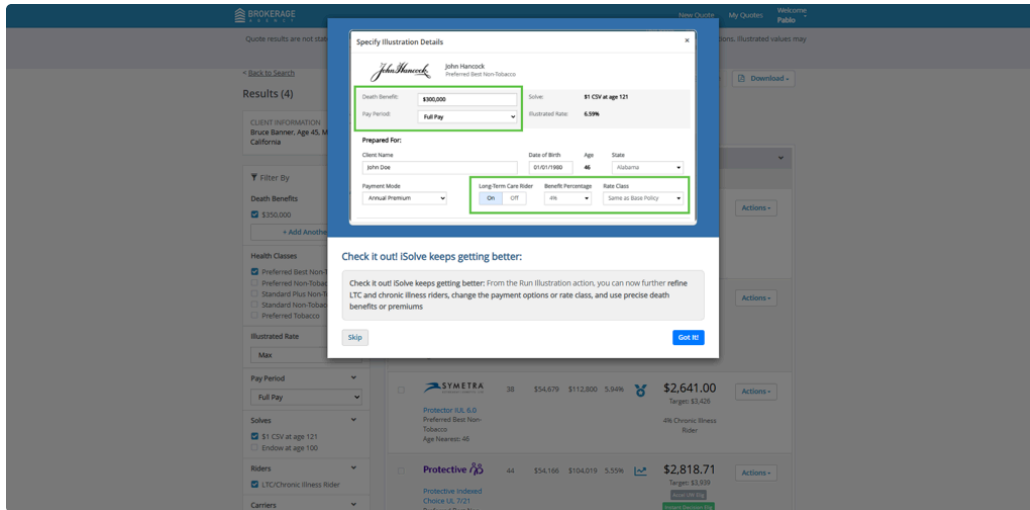
- *Organic feature* = feature is automatically available with no configuration needed
- *Exploitable feature* = feature requires activation / configuration (an additional cost may apply)
- *Requires Action* = feature requires the client to take certain actions to avoid errors / loss of product performance (see the [Requires Action](#) section below for details on any required actions).

NEW FEATURES / ENHANCEMENTS

[See what's new on the iSolve Quote Results Page](#)

Impacts / Availability: Organic Feature

Overview: When a user lands on the search results screen, iSolve will display a “What’s New” message that will highlight the recent enhancements. The current message highlights new capabilities related to compliant illustrations via the *Run Illustration* action.



The modal will display when the iSolve search results screen is loaded in a new user session.

- The message currently highlights new features for the *Run Illustration* action on an individual quote:

“Check it out! iSolve keeps getting better: From the *Run Illustration* action, you can now further refine LTC and chronic illness riders, change the payment options or rate class, and use precise death benefits or premiums.”

- The message shows a preview of the 'Specify Illustration Details’ section for a compliant illustration request, highlighting the editable *Death Benefit* amount and *LTC DB%* and *Rate Class*.
- If you click “Got it,” this message will not display again, until the message is updated to highlight a different new feature.
- If you click “Skip” the message will close but be displayed again when you start a new session and return to the iSolve search results screen.

Benefit(s): This iSolve Quote Results “**What’s New**” dynamic message:

1. Brings more value to agents and other iSolve users:
 - Improves agents ability to serve a greater percentage of all permanent insurance quoting and illustration needs in one-stop.
 - Highlights value that the distributor provides to agents.
2. Brings awareness to users:
 - Ensures users don’t miss out on valuable updates that could improve their experience.
 - Surfaces features that might otherwise be buried in menus or settings.
3. Improves onboarding for new functionality

- A short description, screenshot, or GIF in the modal helps users quickly understand *how* and *why* to use the new feature.

4. Increased engagement

- Users are more likely to explore and try out new tools, leading to better adoption rates and richer usage.