

UserVoice Enhancements to Agency Integrator for September 20, 2025

Items in this section were submitted and voted on by our User Community (you!) using the UserVoice tool. UserVoice can be accessed by clicking the **Resources** menu and selecting **Enhancement Request**.

Module	Section	Enhancement
Applications	Agents Tab	You can now see the Hierarchy Upline via hover text when on the Agents Tab of an application and during application entry, as you can on the Contact Details .
Contacts	Applications Tab	The newly relabeled tab " Applications " will allow users to save their criteria by clicking " Apply ." This will save your filters and disappear. The " Apply " button will reappear if you change any dropdown criteria.

Enhancements to Agency Integrator for September 20, 2025

Module	Section	Enhancement
Applications	Agents Tab	The Applications, Agents Tab has undergone our UI Refresh and is now available under the same menu as before. The screen will allow all the same functions as the previous version, but now showcases the new look and feel that other transitioned modules contain.
Contacts	Applications Tab	The Cases Tab for Contacts has undergone our UI Refresh and is now available in the Applications Tab . The screen will allow all the same functions as the previous version, but now showcases the new look and feel that other transitioned modules contain.
General	2FA Token	Two Factor Authentication Token timeout has been extended to five minutes, and the cursor will now be visible in the box to facilitate easier token entry.

Changes to Agency Integrator for September 20, 2025

Module	Section	Change
Administration	Document Vault Search	Deleting Documents from the Document Vault Search in Administration previously resulted in an unexpected error, which has now been resolved.
General	Alerts	Alerts previously lacked a word wrap, causing them to run off the screen. This made it difficult to view the entire alert. This issue has now been resolved; the box includes a word wrap.
Report Builder	App info - Actual commissions	Previously, when running a report using the Actuals-Commission data group using the Organization Criteria , the report would time out and display partial results. This is now resolved, and the report will return all records as expected.
Report Builder	App Info-Aging	Previously, when using the App Info - Aging Data Group with Summaries , the summaries were blank; this is now resolved.