

This Technote describes the ability to Restore Deleted Applications. Using this module, you can now see all deleted applications. Once you have selected to restore the application, the Restore date is populated, letting the user know when it was originally deleted and restored.

User Rights

Access to Restore Deleted Applications requires a new **User Role**. To access this new module, you must create a new **User Role** containing the **admin - Restore Deleted Applications** right, and then add it to those users you wish to have access to.

Role

Name: All

Description:

☐ Rights

- ☐ Admin - Logo
- ☐ Admin - Memos
- ☐ Admin - NPN Feed Administration
- ☐ Admin - Plan Replacement - Access
- ☐ Admin - Requirement Management
- ☒ Admin - Restore Deleted Applications
- ☐ Admin - Riders
- ☐ Admin - Role Edit
- ☐ Admin - Role View
- ☐ Admin - System Preferences
- ☐ Admin - User Association - Read, Write, Delete

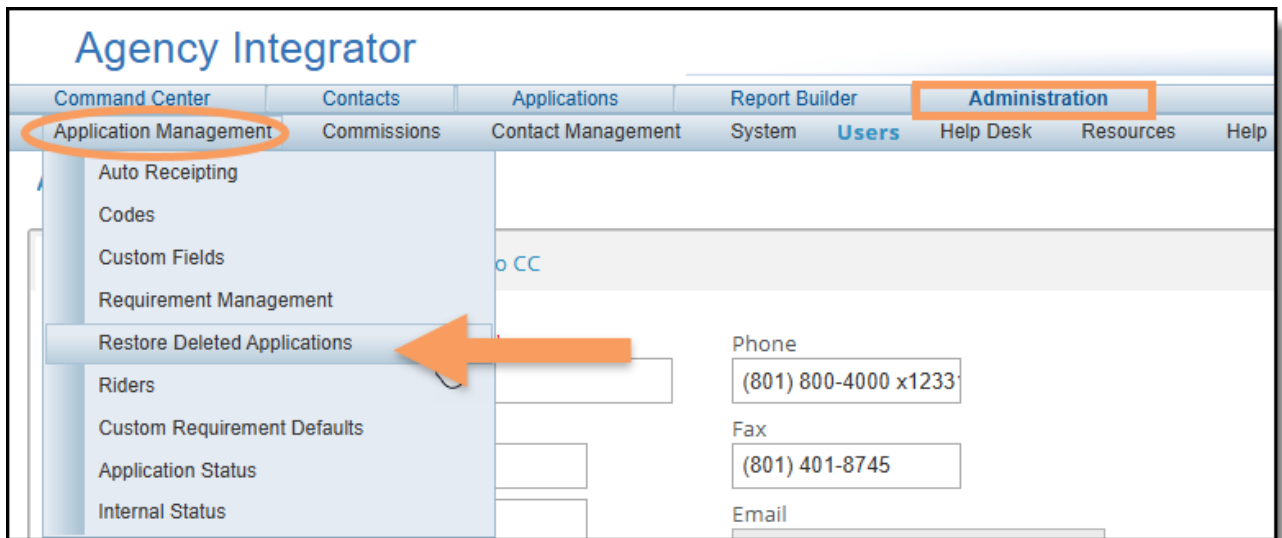
☐ Users

- ☒ Testing, AIG (AIGTEST1)
- ☒ Test 2, AIG (AIGTEST2)
- ☒ Kerbel, Adrienna (AKERBEL35)
- ☒ Moltchan, Anna (AMOLTCHAN)
- ☒ Richter, Anna Marie (ARICHTER)
- ☒ Arrieta, Josue (ARRIETAUAT)
- ☒ Shchur, Anastasiya (ASCHUR35)
- ☒ Allen - iGO, Brie (BALLENIGO)
- ☒ Henderson, Brenna (BKLINE35)
- ☒ Shields, Billy (BSHIELDS35)

OK ⓘ

Accessing

To restore a deleted application, first click **Administration** on the main navigation bar. Then click on the **Application Management** sub-menu and select **Restore Deleted Applications**.



Restore Deleted Applications screen will appear

Agency Integrator						
Command Center	Contacts	Applications	Report Builder	Administration		
Application Management	Commissions	Contact Management	System	Users	Help Desk	Resources
Administration > Application Management > Restore Deleted Applications						
ID	Applicant	Carrier	Deleted	Deleted By	Restored	Restored By
1841061	Test, Jeremy	Genworth Life Insurance Company	12/2/2024	Desk, Help (Help35t)		
1971322	Insured, Primary	Transamerica Life Insurance Co.	12/2/2024	Desk, Help (Help35t)	12/2/2024	Desk, Help (Help35t)

Right-click on the application you wish to restore and select **Restore**.

Administration > Application Management > Restore Deleted Applications						
ID	Applicant	Carrier	Deleted	Deleted By	Restored	Restored By
1841061	Test, Jeremy	Genworth Life Insurance Company	12/2/2024	Desk, Help (Help35t)		
1971322	Insured, Primary	Transamerica Life Insurance Co.	12/2/2024	Desk, Help (Help35t)	12/2/2024	Desk, Help (Help35t)

Now, use the **Application Search** to locate your restored application.

Agency Integrator

iPipeline AMS Help Desk
amsupport@ipipeline.com(300)
M-F, 9-5

Command Center

Contacts

Applications

Report Builder

Administration

Actions

Resources

Help

Application Search

App ID: 1971322

Line of Business: All

App Entry Date: to: 12/02/2024

Code Family: All

Affirm Case ID:

Policy Number:

App Type: All

Comment Date: to: 12/02/2024

Code: All

Last Name:

Status Type: All

Case Manager: All

Organization: All

Carrier: All

First Name:

App Status: All

Group Name:

Group ID:

SSN:

State: All

Phone:

Search

Last Accessed

Reset

New Application

Search Results

Applicant Name	Status	Carrier	Policy Number	App Date	Case Manager	App ID	Primary Agent	CRM Owner	Face	Product	Organization
Insured, Primary	Inquiry Received	Transamerica Life Insurance Co.		12/13/2016		1971322 Default, iGo			255,000		iGo