

UserVoice Enhancements to Agency Integrator for August 19, 2022

Items in this section were submitted and voted on by our User Community (you!) using the UserVoice tool. UserVoice can be accessed by clicking the **Resources** menu and selecting **Enhancement Request**.

Module	Section	Enhancement
General	Memos	Users can now send a Memo to its recipients and have it appear as To, CC, and BCC. See forthcoming TechNote for more information.
General	Application	All Insured Last Name fields in all areas of the system can now accommodate up to 50 characters, Rather than the previous limit of 20 Characters.

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Administration	Comment Subcategories	The Comment Subcategories administration screen has undergone our UI Refresh and is now available under the same menu as before: Administration, System, Comment Subcategories. The screen will allow all the same functions as the previous version but now showcases the new look and feel other transitioned modules contain.
General	Memos	Long attachment file names would cause memos to fail. This is now resolved, and memos will send as expected.
Command Center	Task List	Applications flagged as Priority cases will now display in the Command Center Task List with an Exclamation as it does in the Command Center Filter and Application Search.

Changes to Agency Integrator for August 19, 2022

Module	Section	Change
Report Builder	Agent Info data group	When running a report using the Agent Info, data group contacts with DOB in 1980 wouldn't display on report results. This is now resolved.
IGo Integration	Applications	Previously, on some agent split iGO cases created in Agency Integrator, the iGO integration process would attach the primary agent twice instead of attaching both the primary and secondary agents. This is now resolved
Report Builder	Commission Actuals Data Group	Previously, when running a report using the Commission Actuals Data Group, your results would include statements that hadn't been posted. This is now resolved.